

ACM30121 CERTIFICATE III IN ANIMAL CARE SERVICES

Hanrob College (HC) (RTO Code: 70236) operates out of three major Australian cities (Sydney, Melbourne and Brisbane) that provides workplace experience where students can develop their skills in the Companion Animal Services industry. HC has practical training areas with highly skilled trainers to facilitate this course so that students can learn, be confident and be ready for industry upon successful completion.

COURSE OUTCOMES

This qualification is suitable for autonomous individuals who identify and apply companion animal services skills and knowledge in a wide variety of contexts. Job titles for these roles may include:

- Pet shop/aquarium worker
- Boarding kennel or cattery worker
- Animal shelter worker
- Pet minding and exercise operator

Individuals in these roles might be members of an organisation, a team, or as a sole trader.

LICENCING REQUIREMENT

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

However, an individual unit of competency may specify relevant licensing, legislative and/or regulatory requirements. Specific determination should be sought through the relevant State or Territory.

RECOGNITION

Nationally recognised



TARGET GROUP/S

Our nationally accredited Certificate III in Animal Care Services has been customised to deliver a unique compressive course specifically for people seeking employment in the companion animal industry.

THIRD PARTY ARRANGEMENTS

HC does not have any third-party agreements.

ENTRY REQUIREMENT - TRAINING PACKAGE

There are no entry requirements for this qualification.

ENTRY REQUIREMENT – RTO SPECIFIC

Students must:

- be an Australian citizen, or
 - hold a permanent humanitarian visa and usually reside in Australia, or
 - be a qualifying New Zealand citizen
- be a minimum of 18 years of age; and

- successfully complete the HC LLN review; and
- acquire a USI ([Get a USI | Unique Student Identifier](#)); and
- applicants are required to undertake 120 hours of work placement at Hanrob Pet Hotel (or other approved companion animal facility) that will enhance a student's experience, knowledge and companion animal skills upon completion of this course; and
- be able to physically conduct dog training classes.

RECOGNITION OF PRIOR LEARNING AND CREDIT TRANSFER

Recognition of prior learning (RPL) may be obtained for skills and knowledge obtained through previous study or relevant experience obtained in Australia. HC recognises qualifications from other Australian providers and offers student Credit Transfer. If students wish to access these channels, this must be notated on the enrolment form.

AWARD QUALIFICATION AND OUTCOME

On successful completion of this course, students will be awarded a nationally recognised qualification: ACM30121 - Certificate III in Animal Care Services.

COURSE CONTENT

The ACM30121 - Certificate III in Animal Care Services requires the completion of seventeen (17) units of competency including seven (7) core units and ten (10) electives.

UNITS OF COMPETENCY

**The list below of electives are sample only*

National Code	Course Name	Core / Elective
ACMWHS301	Contribute to workplace health and safety processes	Core
ACMINF301	Comply with infection control policies and procedures in animal care work	Core
ACMGEN309	Provide basic animal first aid	Core
ACMBEH301	Identify behaviours and interact safely with animals	Core
ACMSPE316	Provide general care of domestic dogs	Elective
ACMGEN302	Care for young animals	Elective
ACMGEN308	Walk and exercise dogs	Elective
ACMSPE317	Provide general care of domestic cats	Elective
ACMGEN302	Carry out simple breeding procedures	Elective
ACMGEN312	Provide nutritional requirements for animals	Elective
ACMBEH302	Provide enrichment for animals	Elective
ACMBEH404	Condition animal behaviour	Elective
ACMSUS401	Implement and monitor environmental sustainable work practices	Elective
ACMGEN303	Assess the welfare status of an animal	Core
ACMGEN304	Promote positive wellbeing in self and others in animal care workplaces	Core
ACMGEN315	Communicate effectively with clients and team members	Core

ACMGEN311	Maintain and monitor animal health and wellbeing	Elective
-----------	--	----------

DELIVERY MODE AND DURATION

- Time to complete: Up to 52 weeks
- Terms: Four modules (over 12 months)
- Each module: Approximately three/four months
- Modes of Delivery: Blend of theoretical and practical training and assessment that includes: weekly online sessions and two days of onsite practicals at the end of each module
- Self-paced learning: 4 hours per week
- Total time: 1,288 hours

ENROLMENT DATES

Enrolments will occur every two months.

TRAINING DELIVERY LOCATION

Practical Training for this course is delivered either our Pet Hotels in Sydney, Melbourne or Brisbane (students can arrange their own workplace that needs to be approved).

HOW CAN I ENROL IN THE COURSE?

Applicants can call us, visit our office or visit our website on the 'ENQUIRE NOW' tab [Pet Education & Training | Hanrob Pet Hotels](#) which will take your details and a HC representative will contact the applicant.

POLICIES AND PROCEDURES

1. Pre-Course Enrolment
2. Complaints and Appeals Policy
3. Assessment Policy
4. Fee Management Policy

COST OF COURSE

The cost of ACM30121 Certificate CIII in Animal Care Services is \$2900. This includes \$275 non-refundable deposit on enrolment, course materials, work placement and practical costs. The cost of this course does not cover the applicant's computer, internet and own PPE equipment for practical and work placement activities.

PAYMENTS METHODS

Payments for this course are as follows.

Upon enrolment students can either:

- Direct Hanrob deposit of \$1000 (includes \$275 non-refundable administration fee) and the remaining \$1900 deposited in three instalments of \$633 as per our payment plan; or
- Enquire through Edstart <https://edstart.com.au/hanrob>
- Please refer to the Hanrob College Student handbook for further information.

Note: this Brochure should be read in conjunction on the HC website at [Our Pet Courses | Hanrob Pet Hotels](#)